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Realgy, LLC dba Realgy Energy Services

Application for Certificate of : Docket No. Service Authority under Section : 19-110 of the Public Utilities Act. :

ORIGINAL

ILLINOIS COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

APPLICATION

Realgy, LLC ("Applicant"), hereby requests that the Illinois Commerce Commission ("Commission") grant it a certificate of service authority pursuant to Section 19-110 of the Public Utilities Act ("Act"). In support of its application, Applicant states as follows:

General

1. Applicant's name and street address:

Realgy, LLC dba Realgy Energy Services 912 Northwest Highway, Suite 111 Fox River Grove, IL 60021-1925

2. Related Information

Type of business entity (corporation, limited partnership, limited-liability company, etc.):

Limited Liability Company

Jurisdiction in which and under whose laws business entity was created:
Connecticut and Illinois

Other names under which Applicant does business: Realgy Energy Services

Federal Employer Identification Number: 06-1561408

Registered agent in Illinois:

Realgy, LLC dba Realgy Energy Services Attention: Managing Partner 912 Northwest Highway, Suite 111 Fox River Grove, IL 60021-1925 3. Does Applicant currently have other authority from the Commission to be an AGS? If yes, provide the Commission docket number under which current authority was granted and state whether Applicant requests that such current authority be consolidated with any authority granted pursuant to this application, under the docket number of this application.

No.

- 4. Contact persons for the following:
- a) Issues related to processing this application;
 Michael Vrtis, Managing Partner
- b) Issues related to retail customers, including complaint resolution; and Douglas Gugino, VP Natural Gas Operations
- c) Technical issues, including scheduling of natural gas deliveries. Identification should include each contact person's name, title, mailing address, telephone number, facsimile number, and e-mail address.

Douglas Gugino, VP Natural Gas Operations Realgy Energy Services 1100 New Britain Avenue, Suite 15 West Hartford, CT 06110-2427

Phone: 860-233-4402 Fax: 860-233-3884

Email: doug.gugino@realgy.com

- 5. Applicant certifies that it will:
- a) Comply with all applicable Federal, State, regional and industry rules, practices, policies, procedures and tariffs for the use, operation, maintenance, safety, integrity, and reliability of the interstate natural gas system; [83 III. Adm. Code 551.20(a)]
- b) Provide service to small commercial customers that are eligible to take service from an AGS; [551.20(b)] (Realgy has removed residential customers from this statement. Realgy is not asking for license to serve residential customers)
- c) Comply with informational and reporting requirements that the Commission may by rule establish; [551.20(c)] and
- d) Comply with all other applicable laws and regulations and Commission rules and orders; [551.20(d)]

Yes.

6. Applicant agrees to submit good faith schedules of natural gas deliveries in accordance with applicable tariffs. [551.20(a)]

Yes.

7. Demonstration that Applicant is licensed to do business in the State of Illinois. [551.20(e)]

Realgy has submitted its Good Standing status as provided by Illinois Secretary of State in Attachment 1

8. Description of Applicant's business. [551.30(c)(1)]

Realgy Energy Services is an independently owned Illinois based energy services company and a retail marketer of natural gas and electricity. Realgy Energy Services has been providing natural gas services to customers as follows:

Illinois; non-residential and non-small commercial customers since April 2004

Indiana; authorized supplier of residential and commercial customers behind NIPSCO (Northern Indian Public Service Company) since April 2003

9. Geographic area(s) in which Applicant seeks to be authorized to offer service (if less than entire State, provide detailed description) and the types of services it intends to offer. [551.30(c)]

Peoples Gas Company's; Choices for You program Nicor Gas Company's; Customer Select program

Natural gas service as an alternative to the utility company's gas supply. Energy Information services and billing services to enable gas supply.

10. Description of the characteristics of the residential or small commercial customer group(s) Applicant proposes to serve. [551.30(c)(2)]

Realgy <u>will not</u> market to or provide service to residential customers. Realgy is focused on commercial, industrial and institutional accounts.

11. Proof of notification to each utility of Applicant's intent to serve in the utility's service area is provided in Attachment 2. [551.30(c)(3)]

Realgy is currently a registered marketer in both the Peoples Gas Company's Choices for You program and Nicor Gas Company's Customer Select program. Each utility is aware of and is awaiting our certification as AGS.

NICOR

http://www.nicor.com/en_us/commercial/choosing_your_supplier/participating_suppliers.htm

PEOPLES

http://www.peoplesenergy.com/SupplierChoice/business_supplier_list.html

(North Shore is intentionally left out of application)

- Applicant certifies compliance with all applicable terms and conditions required by Section 19-115 of the Act. [551.30(d)(2)]
 Yes.
- 13. Applicant agrees to adopt and follow rules and procedures ensuring that authorizations received from customers, customer billing records, and requests for delivery service transmitted to utilities are retained for a period of not less than two calendar years after the calendar year in which they were created. [551.40(a)]

Yes

- 14. Applicant agrees to adopt and follow rules and procedures to preserve the confidentiality of its customer's data. [551.40(b)]

 Yes.
- 15. If Applicant seeks to serve customers within a geographic area that is smaller than a gas utility's service area, then Applicant must demonstrate that the designation of this smaller area does not violate any part of Section 19-115 of

We will serve all geographic areas within each utility.

16. Applicant certifies that all marketing materials that make statements concerning prices, terms and conditions of service contain information that adequately disclose the prices, terms and conditions of the products or services that the Applicant is offering or selling to the customers. [551.70(b)(1)]

Yes.

the Act. [551.70(a)]

17. Applicant certifies that, prior to switching any customer from another supplier, the Applicant will provide the customer written information that adequately discloses, in plain language, the prices, terms and conditions of the products and services being offered and sold to the customer. [551.70(b)(2)]

Yes

18. (Applies to Residential Suppliers Only) Applicant certifies that it will provide to the residential customer accurate, timely, and itemized billing statements that describe the products and services provided to the customer and their prices and that specify the gas consumption amount and any service charges and taxes; and an additional statement, at least annually, that adequately discloses the average monthly prices, and the terms and conditions, of the products and services sold to the residential customer. [551.70(b)(3)]

Realgy <u>will not</u> market or serve residential customers. Realgy is focused on small commercial (resi-comm), commercial, institutional and industrial customers.

- 19. Applicant certifies that it will provide refunds of any deposits with interest within 30 days after the date that the small commercial customer changes gas suppliers or discontinues service if the customer has satisfied all of its outstanding financial obligations to the Applicant at an interest rate set by the Commission which shall be the same as that required of gas utilities. [551.70(b)(4)] (Realgy has removed residential from this statement; Realgy will not serve and is not asking for license to serve residential customers.) Yes.
- 20. Applicant certifies that it will provide timely refunds of any undisputed overpayments upon oral or written request of the small commercial customer. [551.70(b)(5)] (Realgy has removed residential from this statement; Realgy will not serve and is not asking for license to serve residential customers)

Yes.

21. File procedures with the Commission that address the manner in which the Applicant will resolve disputed bills with its customers. These procedures should comply with the requirements of 551.70(b)(6).

If you dispute the amount owed RES you have the following rights:

- 1. You are required to pay the undisputed portion of the bill (up to the amount paid last year, RES will weather normalize).
- 2. You are required to contact RES and state the reason of your dispute. RES will work with you to resolve your dispute.
- 3. You can contact the Illinois Commerce Commission toll free at 1-800-524-0795 or reach them on-line at; http://www.icc.illinois.gov/ci/consumerservices.aspx

You may reach RES at Realgy Energy Services 912 Northwest Highway, Suite 111 Fox River Grove, Illinois 60021 or by phone 877-431-8527 or contact us at service@realgy.com or visit us at http://www.realgy.com/res.

22. Applicant certifies that it will inform its customers how to contact the Commission to obtain consumer education materials provided pursuant to Section 19-125 of the Act. [551.70(b)(7)]

Yes.

Financial Qualifications

23. Applicant's required license or permit bond is provided in **Attachment 3**. [551.50(a)]

Realgy Energy Service states that is has executed and will maintain a bond issued by a qualified surety company in favor of the People of the State of Illinois in the amount of \$150,000.00. The bond is conditioned upon the full and faithful performance of all duties and obligations of Realgy Energy Services as an AGS. The cost of the bond has been paid by Realgy Energy Services. A copy of the bond is attached to this application.

- 24. Required materials or certifications supporting Applicant's financial qualifications pursuant to Subsection 551.80 g) provided in Attachment 4. [551.80]
 - 1. Certified financial statements provided for most recently completed fiscal year.
 - 2. Account's report for certified financial statements
 - 3. Letter showing calculation of each financial ratio and reference to certified financial statement. 20 points were certified.

Technical Qualifications

25. Applicant [will not] use natural gas transmission or distribution facilities that it owns, controls or operates in serving customers. Required materials supporting Applicant's technical qualifications are provided in **Attachment n/a**. [551.90]

Realgy, LLC will not use our own natural gas transmission or distribution facilities in serving customers.

Managerial Qualifications

26. Required materials supporting Applicant's managerial qualifications are provided in Attachment 5 [551.100]

In summary; Michael Vrtis is Managing Partner and has 12 years of enterprise financial and administrative responsibility with over 18 years natural gas sales experience including GISB/NAESB and Mr. Doug Gugino has 5 years of operational responsibility with over 22 years natural gas sales experience all with GISB/NAESB.

WHEREFORE, Applicant requests that the Commission grant its application for service authority to serve Small Commercial Customers in Peoples Gas Company's Choices for You program and Nicor Gas Company's Customer Select program.

Respectfully submitted, Realgy, LLC dba Realgy Energy Services

Michael Vrtis, Managing Partner

Name of signatory

Realgy, LLC

Signatory's Firm or Company Name

Realgy, LLC

912 Northwest Highway, Suite 111 Fox River Grove, IL 60021-1925

Phone: 860-233-4402 Fax: 860-233-3884

VERIFICATIO	N .	
	NEW JERSEY))ss:
COUNTY OF	BER GEN)

Michael Vrtis, being first duly sworn, deposes and says that she/he is [the] [a(n)] Managing Partner for Realgy LLC; that he/she has read the foregoing Application of, and all of the attachments accompanying and referred to within the Application; and that the statements contained in the Application and the attachments are true, correct and complete to the best of his knowledge, information and belief.

Michael Vrtis

Subscribed and sworn to before me this 3 day of HARCH 300 [year].

[Stamp of Notary]

JAMES B O'ROUBKE Hotary Public State of New Jersey My Commission Expires Feb 7, 201